

CASE STUDY

Edukos Trust



Empowering Edukos Trust through tech training and smart digital strategy

About the customer

Edukos Trust is a forward-thinking Multi Academy Trust (MAT) based in Yorkshire, comprising of five primary schools. The Trust is committed to delivering quality education across all its schools, placing equal emphasis on staff development and student learning outcomes. With limited budgets, they look for partners who can offer not just services, but sustainable digital transformation.

The challenge

Like many MAT's, Edukos Trust does not have the funding to hire an internal IT support team. They needed a partner capable of managing everything from day-to-day technical issues, to helping them plan out their long-term digital strategy. Their primary goal was to ensure systems ran smoothly, but just as importantly, they wanted to empower their staff to use technology confidently and efficiently in the classroom.

Another priority was the Trust's commitment to continuous professional development (CPD). They wanted to partner with someone who could provide practical, education-focused training that matched the pace of change in EdTech.

At a glance

Industry: Education

Employees: ~235

Solutions: Cloud & Modern Workplace, CPD Training



"I'd personally advocate working with Wavenet, because of the transformational impact they've had on our Trust. They've helped us move from being reactive to proactive, which has made a huge difference to our staff and students. Their support and training have given us the tools to grow and develop and I'm proud of how far we've come with Wavenet's help."

Chris Huscroft

CEO at Edukos Trust

The solution

We support Edukos Trust by delivering a fully managed IT service built around the specific needs of their schools and staff. Key elements include:

- **On-site IT support** as needed, ensuring hands-on help is available across any of the schools when required.
- **Dedicated remote support**, enabling staff to resolve issues quickly and minimise downtime, ensuring learning continues without disruption.
- **Microsoft 365 management and backup**, protecting data and enabling a modern, cloud-first approach.

- **Monthly Microsoft 365 training sessions** delivered by our expert trainers, all of whom have education backgrounds and understand how to apply the latest technology to make teacher's lives simpler and more efficient.
- **SharePoint redesign**, creating a user-friendly internal intranet that's now widely used for collaboration and communication across the Trust.
- **Canva for Education training**, empowering staff to design professional-quality worksheets, newsletters, certificates and learning materials using pre-existing templates and AI-powered tools.

"We collaborated with other multi-academy trusts and, through word of mouth, Wavenet was highly recommended. They fit the bill during the procurement process, and everything that came back from them met our needs."

Chris Huscroft
CEO at Edukos Trust

In addition to solving immediate technical issues, we have helped Edukos Trust build a long-term digital strategy. This proactive approach ensures that technology isn't just reactive, but forward-thinking. This has been key in helping the Trust prepare for the future of EdTech.

The redesigned SharePoint system we created also helps the Trust manage resources and documentation more efficiently, creating a centralised hub that teachers and staff can rely on for real-time updates.



We also help staff explore and adopt Microsoft Learning Accelerators, including:

- **Reading Progress and Reading Coach**, which support literacy through guided reading and real-time feedback.
- **Speaker Coach**, which gives pupils feedback on presentation skills like pace and filler words.
- **Maths Progress**, which helps teachers tailor maths instruction through intelligent tracking and analysis.
- **Search Coach**, which teaches digital literacy by helping students assess the reliability of online sources and avoid misinformation.

The result

Working closely with Edukos Trust, we've helped to:

- **Give teaching staff digital confidence**, so technology becomes a tool for creativity and impact, rather than a barrier.
- **Unlock the full value of their Microsoft and Canva platforms**, improving consistency and saving time on classroom planning and resources.
- **Reduce IT-related disruption** thanks to fast, expert troubleshooting and proactive support.
- **Empower pupils with smarter tools**, particularly in literacy, numeracy, and safe online research.
- **Create a collaborative, responsive partnership** where the Trust sees us not as a vendor, but as a genuine extension of their team and a source of advice as needed.

"Having technology that works is crucial in day-to-day lessons. Before, if the laptops weren't working, it could be really disruptive. We'd spend a lot of time getting the kids logged in, but now everything is set up for us to get straight into the lesson."

Mr Pea
Year 2 Teacher at Swanland Primary School

“Wavenet’s support has made my life as a teacher much easier. Having direct access to support whenever needed reduces stress. The training has been invaluable for my professional development, and the resources we’ve been given help streamline lesson planning and classroom activities.”

Hannah Myers

EYFS Lead & Early Reading Lead at Edukos Trust

The training we provide to staff and teachers within Edukos Trust includes demonstrations of how applications like Canva and Microsoft Copilot can help teachers maximise the time they spend on the students. Staff now have improved confidence, feeling empowered to experiment with technology to enhance their lessons, rather than fearing that technology will be a barrier. This shift has encouraged greater creativity in lesson planning and improved engagement with students.

Sally Hodgson, Head of Training at Wavenet, said: “Schools may already have amazing technology, but if teachers don’t know how to use it properly, they won’t be able to make the most of it. It’s about empowering teachers with the knowledge to use the tools they already have effectively.”

Mr Pea highlighted that: “Technology has definitely changed the way we work in school. Tools like Copilot have revolutionised the way I plan lessons. I can quickly generate ideas or lesson objectives and build from there. It’s been a huge time-saver. It’s like having a second teacher in the room with me.”

Our ongoing support and guidance have been instrumental in making technology a seamless part of everyday learning at Edukos Trust. As their partner, we continue to drive positive change, supporting the Trust in staying ahead of the curve and empowering their staff with the tools they need to succeed.



Ready to make your business tech simpler and smarter?

Talk to us

Let’s talk **0344 863 3000**

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education