

# Certificate of Registration

IT SERVICE MANAGEMENT SYSTEM - ISO/IEC 20000-1:2018

This is to certify that:

Wavenet Ltd  
Daisy House  
Oakwell Way  
Oakwell Park  
Birstall  
WF17 9LU  
United Kingdom

Holds Certificate Number:

ITMS 824281

and operates an IT Service Management System which complies with the requirements of ISO/IEC 20000-1:2018 for the following scope:

**The IT service management system of Wavenet Ltd supporting the provision of services to UK customers from the UK office locations in accordance with the service catalogue.**

For and on behalf of BSI:

\_\_\_\_\_  
Matt Page, Senior Vice President, EMEA Assurance

Original Registration Date: 2014-01-15

Effective Date: 2026-01-15

Latest Revision Date: 2025-10-21

Expiry Date: 2029-01-14

Page: 1 of 2



...making excellence a habit.™

Certificate No: ITMS 824281

Location

Wavenet Ltd  
Daisy House  
1 Brindley Road  
Manchester  
M16 9TR  
United Kingdom

Wavenet Ltd  
Daisy House  
Oakwell Way  
Oakwell Park  
Birstall  
WF17 9LU  
United Kingdom

Registered Activities

The IT service management system of Wavenet Ltd supporting the provision of services to UK customers from the UK office locations in accordance with the service catalogue.

e IT service management system of Wavenet Ltd supporting the provision of services to UK customers from the UK office locations in accordance with the service catalogue.



Original Registration Date: 2014-01-15

Latest Revision Date: 2025-10-21

Effective Date: 2026-01-15

Expiry Date: 2029-01-14

Page: 2 of 2

This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract.  
An electronic certificate can be authenticated [online](#).  
Printed copies can be validated at [www.bsigroup.com/ClientDirectory](http://www.bsigroup.com/ClientDirectory)

Information and Contact: BSI, Kitemark Court, Davy Avenue, Knowlhill, Milton Keynes MK5 8PP. Tel: + 44 345 080 9000  
BSI Assurance UK Limited, registered in England under number 7805321 at Seventh and Eighth Floors, The Acre, 90 Long Acre, London, WC2E 9RA, UK.  
A Member of the BSI Group of Companies.